

UDH Project

Citizen Service Subscription and  
Process Flow of Services

User Manual

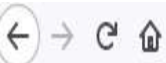
# Process Flow: Subscribing Services

- Citizen will be login through SSO (Single Sign On).
- In the citizen Apps select the Urban Service Application and click on it. It will redirect to Urban Services Portal.
- By Default citizen Dashboard will be visible.
- Click on the Citizen Services link for availing the services from the side panel menu.
- Services list will be visible to the citizen user.
- Against each of the service subscribe button is there click on subscribe button for availing the service.

- After click on Subscribe button citizen will be redirected to the subscription form where citizen will be subscribing for the service. In that Name, validity, fees for the services are being described.
- Select the UIT/ Development Authority from the drop down list given. Citizen can subscribe for various types of UIT/ DA.
- After selecting UIT/DA, accept the terms and condition by clicking on the checkbox.
- Then click on “Proceed to Subscribe” Button.
- Service will be availed.

- If the subscription is free then citizen can avail the services directly.
- If the service is of Paid type then the citizen will be redirected to the payment gateway, by paying the fees citizen can avail the services.
- The fig , shows successful message after availing the services.

(Refer Slides 5 to 12 )



### Rajasthan Single Sign On v7.4

One Digital Identity for all Applications



SKOCH AWARD (GOLD)  
SMART GOVERNANCE AWARD 2017



Digital Identity (SSOID/ Username)  
ronakchittora.maddy

Forgot Digital Identity (SSOID/ Username)?

Password  
●●●●●●●●

Forgot Password?

Enter Captcha  
8 2 3 9 9 6 323996

REGISTER LOGIN CANCEL

HELPDESK (FOR ALL APPLICATIONS)



Citizen Apps (G2C)

My Transactions

My Logs

Helpdesk

1) In the G2C panel  
Select the Urban  
Services Icon.

ments

SORT BY

Quick Search

SIMPLE VIEW



URBAN SERVICES



APPLICATION STATUS



ARMS LICENCE



ARTISAN REG.



BHAMASHAH



BRSY



BSBY



CHALLENGE FOR CHANGE



EBAZAAR



E-DEVASTHAN



EHR



E-LEARNING



E-LIBRARY



E-MITRA



E-MITRA REPORTS



EMPLOYMENT



HTE

IFMS-RAJSSP

ISTART

ITI APP

MADARSA

MINES

MJSA

MSME

PANCHAYAT



ROAD  
SETTING

QLIK ANALYTICS

RAJ BIOSCOPE

RAJ E-SIGN

RAJ VAULT

RAJ MANDI

RAJ SAMPARK

RAJ SILICOSIS

RAJASTHAN STACK



My Dashboard

Citizen Services

Notifications

Back to SSO



**RONAK CHITTORA [RONAKCHITTORA.MADDY ]**

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🏠 10 Fouz Baxi Ki Haveli Shri Nath Marg , UDAIPUR , RAJASTHAN , PIN: 313001

**Aadhar Number:** NA **Date of Birth:** 23/12/1989

Citizen is Redirected to the Urban Services Application Portal.

### Property ID Creation Application Summary

**Draft/Submit Date:** 29-Nov-2017 **Property No.:** 108 **UIT/Authority:** UIT, Kota **Scheme:** Ajay Aahuja Nagar Punarwas **CurrentStatus:** Draft

[View More...](#)

### Online EMD Payment Summary

No Record Found

[View More...](#)

### Name Transfer/Lease Application Summary

**Draft/Submit Date:** 30-Nov-2017 **Application Number:** UIT-KOTA/FY17-18/MUT/3 **Application Type:** Name Transfer / Substitution / Mutation **Current Status:** Draft

[View More...](#)



Department: **Jaipur Development Authority** Application Number: **LSA/DA/20172018/67**; Date: **09-Jun-2017**; Service Number: **ABC/XYX/12345** Applicant Name: **Mr. ABCXYZ** Current Status: **Demand Note Issued**

[View and Pay Demand Note](#) [View Application](#)

To avail Services click on citizen services menu.

[View More...](#)

## Property Id Application Summary

**Draft/Submit Date:** 18-Aug-2017 **Property No.:** A/13/ABC **UIT/Authority:** Bikaner (UIT) **Scheme:**Bikaner Development Authority of Rajasthan  
**CurrentStatus:**Approve and Property Id Generated

**Draft/Submit Date:** 18-Aug-2017 **Property No.:** A/22/ABC **UIT/Authority:** Bikaner (UIT) **Scheme:**Bikaner Development Authority of Rajasthan  
**CurrentStatus:**Submitted

[View More...](#)

## Other Application Summary

1.  
 No - **MUT/UIT-BKNR/FY17-18/2**  
 Date - -  
 Type -  
**NameTransferSubstitutionMutation**  
 Status - **Draft**

2.  
 No - **MUT/UIT-BKNR/FY17-18/1**

## EMD Payment Summary

1.  
 No - **TENDER\_UDR\_2017-18-B56**  
 Name - **Clean City**  
 Ref No - **30**, Amount - **7200**  
 Payment Date - **31-Jul-2017 07:33 PM**,  
 Payment Status - **Successful**

2.  
 No - **TENDER\_UDR\_2017-18**  
 Name - **Regular Maintenance of City**

## Community Center Booking Summary

1. Department:  
**Jaipur Development Authority** Application Number: **LSA/DA/20172018/67**; Date: **09-Jun-2017**; Community Center Name: **ABC Community Hall, Jaipur** Applicant Name: **Mr. ABCXYZ** Booking Date: **From 15-Jul-2017 to 16-Jul-2017 (2 Days)**  
 Current Status: **Booked**

2. Department:

[My Dashboard](#)

[Citizen Services](#)

[Help](#) +



My Dashboard

Citizen Services

Help +

### My Services

You have not subscribed any service.

### Available Services

S.No	Service Name	Plan	Fee (Rs.)	Validity	Action
1	Property Details (Property ID Generation)	Paid	100.00	0 LifeTime	<a href="#">Subscribe</a>
2	Name Transfer / Substitution / Mutation	Free	0.00	Lifetime	<a href="#">Subscribe</a>
3	Lease Exemption Certificate	Free	0.00	Lifetime	<a href="#">Subscribe</a>
4	Payment Gateway for E-Tendering (EMD)	Free	0.00	Lifetime	<a href="#">Subscribe</a>
5	Community Center Bookings	Free	0.00	Lifetime	<a href="#">Subscribe</a>

Click on subscribe Button for availing the services.

## Citizen Services

### Proceed For Services Subscription

Service Name : Payment Gateway for E-Tendering (EMD)

Subscription Validity : Lifetime

Subscription Fee (Rs.) : 0.00

GST on Fee (Rs.) : 0.00

Net Payable Amount (Rs.) : 0.00

Select UIT/Development Authority : --Select One--

1) Select UIT/DA from the List given for which service has to be avail.

(After successful subscription you will be able to avail this service for above selected uit/development authority only. You will have to subscribe this service by paying subscription fee (if applicable) separately for each uit/development authority.)

(सफल सदस्यता के बाद आप इस सेवा का उपयोग केवल ऊपर चयनित यूआईटी / विकास प्राधिकरण के लिए ही कर सकते हैं। आपको प्रत्येक सेवा / विकास प्राधिकरण के लिए इस सेवा की सदस्यता अलग से सदस्यता शुल्क (यदि लागू हो) का भुगतान करके लेनी होगी।)

I hereby declare that I have carefully read all the terms and conditions of this Service and agree to terms & condition and privacy policy of UIT/DA.

Back To Services

2) Check the Terms and Conditions

3) Click on 'Proceed to Subscribe' button.

Proceed to subscribe

✓ Service Subscribed Successfully.



## Citizen Services

Service has been subscribed

### Services Subscription Detail

**Service subscription successfully completed.**

**Service Name** : Payment Gateway for E-Tendering (EMD)

**Subscription Validity** : Lifetime

**Subscription Fee (Rs.)** : 0.00




**Paid Amount (Rs.)** : 0.00

**Effective From** : 17-Jan-2018

**Subscribed UIT/Development Authority** : Barmer

Click on 'Back to My services' button. It will be redirected to service page.

Back To My Services

<b>View</b>	<b>Proceed</b>	<b>View</b>	<b>Proceed</b>	<b>View</b>	<b>Proceed</b>	<b>View</b>	<b>Proceed</b>
 <p>Payment Gateway for E-Tendering (EMD)</p>		 <p>Community Center Bookings</p>		 <p>Online Challan</p>			
<b>View</b>	<b>Proceed</b>	<b>View</b>	<b>Proceed</b>	<b>View</b>	<b>Proceed</b>	<b>View</b>	<b>Proceed</b>

**Citizen Services available for subscription**

EMD of Tender services icon will be visible to the citizen.

S.No	Service Name	Plan	Fee (Rs.)	Validity	Action
1	Property ID Creation	Free	0.00	Lifetime	Subscribe
2	Name Transfer / Substitution / Mutation	Free	0.00	Lifetime	Subscribe

- There are different types of More Services, for subscribing any type of services same above process from (Refer Slide 2 to 12 ) to be followed.
- Different types of Services includes:-
  - 1) Property Id Creation
  - 2) Name Transfer/ Mutation Service
  - 3) Lease Exemption/ Freehold Service.
  - 4) Community Hall Booking.
  - 5) Lease Collection Yearly.
  - 6) Offline Challan
  - 7) Payment for E-Tendering

## Service: Name Transfer/ Substitution/ Mutation

- Same Process for Subscribing the Service, as explained in Earlier Slides. (Refer Slides 8 to 11)
- Click on Proceed Button from the Activated Service Widget and Select the UIT/DA. (Refer Slides 34 to 35)
- Intro:- For transferring the Name of the property use the service. By two ways Property can be searched by applying the filter criteria:-
  - Find through Property Id
  - Find through Scheme Name

- Name transfer application, the property which is approved and id number is generated that only property number can be searched by the shown filter criteria.



**UIT, Udaipur**  
Moti Magri Road , Udaipur , Rajasthan  
0294-2412484, 0294-2413735  
uitudaipur@rediffmail.com

### Application for Name Transfer / Substitution / Mutation

[Back to List](#)

1) Apply the filter criteria, for searching the Property. By two Types Property can be searched.

#### Search Property

Please search and select your property

**i** Find Through Property Id

**i** Find Through Scheme Name

If you know Property Id:-

Enter Property Id Number

Enter the Property Id Number

**Pick** **Reset**

Click on 'Pick' button.



UIT, Udaipur

Moti Magri Road , Udaipur , Rajasthan

0294-2412484, 0294-2413735

uitudaipur@rediffmail.com

Application for Name Transfer / Substitution / Mutation

[Back to List](#)

### Search Property

Please search and select your property

 Find Through Property Id

 Find Through Scheme Name

(2 Method) Find through Scheme Name.  
Select the Scheme Name from the Drop Down.  
Click on 'Search' button.

If you know scheme name :-

Scheme Name

behind Meladi Mata temple

Search

Reset



- Step2:- After clicking on 'Search' button Property Popup will open. The property which is approved and Property Id Number is generated that only property will be visible in the popup. Select the property for which application has to be applied.

Property Popup.  
1) Select the property. By clicking on 'Select' Button.

#	Property Id Number	Plot Number	Scheme Name	Zone	Developer Type	
1	RJUDR1/0002/1076H	1/11-	behind Meladi Mata temple	South	Urban Improvement Trust	Select
2	RJUDR1/0002/0002H	1/11-	behind Meladi Mata temple	South	Urban Improvement Trust	Select
3	RJUDR1/0002/1065H	1/33-	behind Meladi Mata temple	South	Urban Improvement Trust	Select
4	RJUDR1/0002/1064H	1/33-	behind Meladi Mata temple	South	Urban Improvement Trust	Select
5	RJUDR1/0002/1063H	1/33-	behind Meladi Mata temple	South	Urban Improvement Trust	Select
6	RJUDR1/0002/0004H	1/43-	behind Meladi Mata temple	South	Urban Improvement Trust	Select
7	RJUDR1/0002/0003H	1/48-	behind Meladi Mata temple	South	Urban Improvement Trust	Select
8	RJUDR1/0002/1062H	1/59-	behind Meladi Mata temple	South	Urban Improvement Trust	Select
9	RJUDR1/0002/0005H	1/59-	behind Meladi Mata temple	South	Urban Improvement Trust	Select
10	RJUDR1/0002/1061H	1/84-	behind Meladi Mata temple	South	Urban Improvement Trust	Select

1 2 3 4 »

- Step3:- The selected Property details will be shown to the citizen user.
- Step4:- Select the Reason for Name Transfer.
- Step5:- Enter the Document Number and Document Reference Date.
- Step6:- Add the Transferee Details. Basic Details only to be required.
- Step7:- Upload all the Mandatory Documents according to the 'Selected Reason' document list will appear. (Reason selected in Step 4)
- Step8:- Click on 'Draft' button for submitting the application in Draft Mode.

( Refer Slide 64 to 66 )

## Property Detail

[Change Property](#)

Scheme Name	: behind Meladi Mata temple	Plot Number	: 1/11-
Property ID	: RJUDR1/0002/1076H	Developer Type	: Urban Improvement Trust
Zone	: South	Area	: 1000 Square Feet
Developer's Name	: UIT Udaipur	Property Type	: Plot
Usage Type	: Residential	Lease Deed Issue Date	: NA
Lease Deed Issued	: Not Issued	One Time Lease Certificate	: Not Issued

Select Application Type from the List.

## Application Type

Application Type \*

Purchased from Original Allottee Through Sale Deed

Document Reference Number \*

456

Document Reference Date \*

01-Apr-2018

Enter the Document Number and Reference Date








## Transferee Details

Add Transferee

Please add current owner/transferee details. If property has more than one owner/transferee, please add each of all owner/transferee.

Add the Transferee  
Details

## Upload Documents

Sr. No.	Mandatory	Documents
1.	No	Photo ID issued by Government (Aadhar Card/ Driving License / Passport / Bhamashah etc.) 
2.	Yes	Registered Sale Deed 
3.	No	Allotment / Possession / Reservation Letter Issued by DA/UIT 
4.	No	Site Plan Issued by DA/UIT 
5.	No	In Case of Constructed Property Oldest Electricity / Water Bill 
6.	No	Receipt(s) of Amount Deposited in DA/UIT 
7.	No	In case property is mortgage letter from Financial Institution 

Upload the Documents

## Declaration and Undertaking

1. I/We hearby declare and confirm that all above information furnished by me/us are true and nothing material has been concealed about this application.
2. This Mutation is being done on the basis of documents uploaded by me online and the responsibility of all such uploaded document being genuine and true lies with me. In case, any uploaded document is found forged or tampered or false, the undersigned will not be liable for any action for this mutation and I/We will be solely responsible for such fraudulent document and offence.
3. There is no legal or possession dispute with anyone regarding above property.
4. I/We will follow and abide by the building by laws and rules of UIT, Udaipur.
5. I/We will may be prosecuted for any false/incorrect information, electronically signed and accepted by me/us today on 27-Apr-2018 04:15 PM

I hereby declare that I/We have carefully read all the **terms and conditions** of this Service and agree to **terms & conditions** and **privacy policy** of UIT, Udaipur.

Check the checkbox for accepting the Terms and condition.

Click on 'Save as Draft' Button for saving the application in the Draft Mode.

Save as Draft

Back to List

**How to Validate Digital Signature :-** Please [Click Here](#) to know how to validate digital signature

- Step9:- As the application is saved in the Draft Mode then from the Dashboard click on 'View More' button from the Name Transfer / Lease Application widget.

**UDH**

LDH URBAN Services

My Dashboard  
Citizen Services  
Notifications

**Online EMD Payment Summary**

Number:- 01 Name:- **Construction of Roads** Paid Amount - 1,050.00 Payment Date - 14-Apr-2018 02:34 PM

[View More...](#)

**Community Center Booking Summary**

Applicant Name:- **Nitesh Kumar Garg** Venue Name:- **Community Centre- Chitrakoot Nagar(ALL)** Application Date - 21-Apr-2018 08:09 PM Booking Period - 01-Jun-2018 to 02-Jun-2018

Applicant Name:- **Nitesh Kumar Garg** Venue Name:- **Scheme No 13** Application Date - 16-Apr-2018 01:49 PM Booking Period - 18-Apr-2018 to 18-Apr-2018

[View More...](#)

**Name Transfer/Lease Application Summary**

**Draft/Submit Date:** 05-Apr-2018 **Application Number:** SGN/FY18-19/MUT/1 **Application Type:** Name Transfer / Substitution / Mutation **Current Status:**Application Disposed

**Draft/Submit Date:** 23-Mar-2018 **Application Number:** UIT-UDPR/FY17-18/LFC/35 **Application Type:** Lease Exemption Certificate / Freehold **Current Status:**Submitted

[View More...](#)

**Payment Against Demand Note**

UDH Dashboard. Name Transfer / Lease Application Summary Widget.

Click on 'View More' button

# My Application Summary

[Back to Dashboard](#)

Search By application number



List of Application Summary.  
1) Application Status= 'Draft'. For them  
click on Action 'Edit' Button.

2) Click on 'Edit'  
Button.



#	Draft/Submit Date	Application Number	Application Type	Current Status	Action
51	16-Dec-2017	UIT-UDPR/FY17-18/LC/3	Lease Collection Yearly	Submitted	
52	16-Dec-2017	UIT-UDPR/FY17-18/LC/2	Lease Collection Yearly	Assigned	
53	12-Dec-2017	UIT-UDPR/FY17-18/LC/1	Lease Collection Yearly	Submitted	
54	09-Dec-2017	UIT-UDPR/FY17-18/MUT/35	Name Transfer / Substitution / Mutation	Draft	
55	08-Dec-2017	UIT-UDPR/FY17-18/MUT/34	Name Transfer / Substitution / Mutation	Draft	
56	07-Dec-2017	UIT-UDPR/FY17-18/LFC/30	Lease Exemption Certificate / Freehold	Demand Note Issued	
57	07-Dec-2017	UIT-UDPR/FY17-18/MUT/33	Name Transfer / Substitution / Mutation	Submitted	
58	04-Dec-2017	UIT-UDPR/FY17-18/MUT/44	Name Transfer / Substitution / Mutation	Assigned	
59	04-Dec-2017	UIT-UDPR/FY17-18/MUT/45	Name Transfer / Substitution / Mutation	Assigned	
60	04-Dec-2017	UIT-UDPR/FY17-18/MUT/46	Name Transfer / Substitution / Mutation	Assigned	

Application Opened in Draft Mode.  
This is the Application No.

Application No.: UIT-UDPR/FY17-18/MUT/35 Date: 09-Dec-2017 Current Status: Draft

## Property Detail

[Change Property](#)

Scheme Name	:	behind Meladi Mata temple			
Property ID	:	RJUDR1/0002/1076H	Plot Number	:	1/11-
Zone	:	South	Developer Type	:	Urban Improvement Trust
Developer's Name	:	UIT Udaipur	Area	:	1000 Square Feet
Usage Type	:	Residential	Property Type	:	Plot
Lease Deed Issued	:	Not Issued	Lease Deed Issue Date	:	NA
One Time Lease Certificate	:	Not Issued			

## Application Type

Application Type \*

Purchased from Original Allottee Through Sale Deed ▼

Document Reference Number \*

Document Reference Date \*

test


01-Dec-2017










## Transferee Details

Transferee Details Added

Add Transferee

#	Name	Father/Husband Name	Address	Mobile Number	Email Address	Action
1	Mr NITESH KUMAR GARG	Mr test	568, W/o Nitesh Kumar Garg, Nahargarh, Kishanganj, Baran	9460854860	meghagarg.udr@gmail.com	 

## Upload Documents

Sr. No.	Mandatory	Documents
1.	No	Photo ID issued by Government (Aadhar Card/ Driving License / Passport / Bhamashah etc.) 
2.	Yes	Registered Sale Deed 
3.	No	Allotment / Possession / Reservation Letter Issued by DA/UIT 
4.	No	Site Plan Issued by DA/UIT 
5.	No	In Case of Constructed Property Oldest Electricity / Water Bill 
6.	No	Receipt(s) of Amount Deposited in DA/UIT 
7.	No	In case property is mortgage letter from Financial Institution 

All the Mandatory Documents Uploaded Successfully.

3.	No	Allotment / Possession / Reservation Letter Issued by DA/UIT 
4.	No	Site Plan Issued by DA/UIT 
5.	No	In Case of Constructed Property Oldest Electricity / Water Bill 
6.	No	Receipt(s) of Amount Deposited in DA/UIT 
7.	No	In case property is mortgage letter from Financial Institution 

## Declaration and Undertaking

- I/We hereby declare and confirm that all above information furnished by me/us are true and nothing material has been concealed about this application.
  - This Mutation is being done on the basis of documents uploaded by me online and the responsibility of all such uploaded document being genuine and correct. If any uploaded document is found forged or tampered or false, the undersigned will not be liable for any action for this mutation and I/We will be solely responsible for any offence.
  - There is no legal or possession dispute with anyone regarding above property.
  - I/We will follow and abide by the building by laws and rules of UIT, Udaipur.
  - I/We will may be prosecuted for any false/incorrect information, electronically signed and accepted by me/us today on 09-Dec-2017 12:51 PM
- I hereby declare that I/We have carefully read all the **terms and conditions** of this Service and agree to **terms & conditions** and **privacy policy** of UIT, Udaipur.

Click on Update and Submit Button for submitting the Application to the UIT.

Update Draft
Update and Submit
Back to List

- As the application is submitted it will reflect at the UIT/ DA Authority for taking further action.
- Citizen can view the application status and can download the certificate later on when the status of the application is 'Application Disposed'.