Government of Rajasthan
Office of the Commissioner of Industries & Commerce &
Secretary, Corporate Social Responsibility (CSR)
Udyog Bhawan, Tilak Marg, Jaipur - 302005

No: BIP/EODB/2024/772   CIRCULAR   12.08.2024

To create an investor-friendly environment in the State, several measures have been taken to streamline regulatory processes and facilitate accelerated and time-bound grant of various licenses, NOCs, permissions, and approvals. In our commitment to continue enhancing the Ease of Doing Business (EoDB) in the State and in compliance with the Business Reform Action Plan (BRAP) 2024, the State Government is introducing the following provisions on State SWS – RajNivesh:

1. **Provision of Information for Know Your Approval (KYA)**: Ensuring that the required information regarding all business-related State approvals, clearances, and NOCs applicable for establishing (pre-establishment) and starting operations (pre-operations) is provided by the State for the Know Your Approval (KYA) on the National Single Window System (NSWS).

    Directive: Departments are directed to add/upload any new business-related services (licences, orders, regulations etc.) introduced in the State, in online "Know Your Approval" Module of State SWS - RajNivesh Portal, within 30 days.

2. **Creation of Public Dashboard**: Creating a dashboard on State SWS – RajNivesh for providing data of various services, queries/grievances, and indicating that the dashboard is being updated in real time or regularly.

    Directive: Bureau of Investment Promotion (BIP) to ensure to publish and update the following data on the respective dashboards on State SWS – RajNivesh. The dashboard should clearly publish -
    a. data on the number of applications received and granted.
    b. data on the number of queries/grievances received and handled.
    c. ensure that the dashboard is updated preferably in real time or updated regularly (daily/weekly/fortnightly/monthly).
    d. date and time of the most recent information update must be clearly displayed on the dashboard.

The prescribed format of Dashboard as per BRAP 2024 is available at **Annexure – I.**

Sudhansh Pant

(Sudhansh Pant)
Chief Secretary

Copy to: All ACS/Pr. Secretary/Secretary of the concerned Departments for necessary action.

Format for Dashboards

A. Dashboard Format for Reform No. 7 (PART – B)

States/ UTs to publish all Department wise Service wise fees details regularly on the State Single Window portal as per the Dashboard Format provided below:

Sl. No.	Name of Department/ Authority/ Agency	Name of Service	Fee Description	Fee	*Slab rate (as may be applicable)	Total Fee

* *States/ UTs may choose format for providing slab rate details in case they find it difficult to provide fee details in the format provided above.*

B. Dashboard Format for all PART – A & B reforms

States/ UTs to publish all data regularly on their respective department's website as per the Dashboard Format provided below:

Particulars	Details
Time Limit prescribed as per the Public Service Guarantee Act	
Total Number of applications received	
Total Number of applications approved	
Average time taken to obtain registration/renewal	
Median time taken to obtain registration/renewal	
Minimum time taken to obtain registration/renewal	
Maximum time taken to obtain registration/renewal	
*"Average fee" taken by the Department for completion of entire process of obtaining approval/ certificate	

States/ UTs to publish all application data regularly on their respective department's website as per the Dashboard Format for providing application wise breakup of Average fee of provided below through a separate utility:

Sl. No.	Application No.	Application Date	Approval Date	Fee Details	Total Fee charged
				i. A charge.... ii. B charge... iii. .... iv. Z charge....	(A+B+..Z)